



SureVideo for Windows

(Smartphones)

User Guide

Ver 1.0.19.0

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Introduction

SureVideo transforms Windows 10 devices into a captivating Digital Signage Solution. It helps to convert Smartphone into a professional video-looping solution.

Windows Versions Supported

- Windows 10

Key Features

- Multiple Device Support
- Smart Video Looper
- Import and Export of settings file
- Remotely install and configure SureVideo settings
- Remotely configure Screensaver settings

Getting Started

Download SureVideo for Windows

SureVideo can be downloaded from **42Gears** website:

- [Download](#)



Note: i. Before downloading **SureVideo** for Windows, launch device **Settings** and search for **Developer Settings** and enable **Sideload apps** option.
ii. If **SureVideo** setup file is downloaded using **Microsoft Edge**, rename the file from **surevideowin.zip** to **surevideowin.appxbundle** before installation.

Launch SureVideo

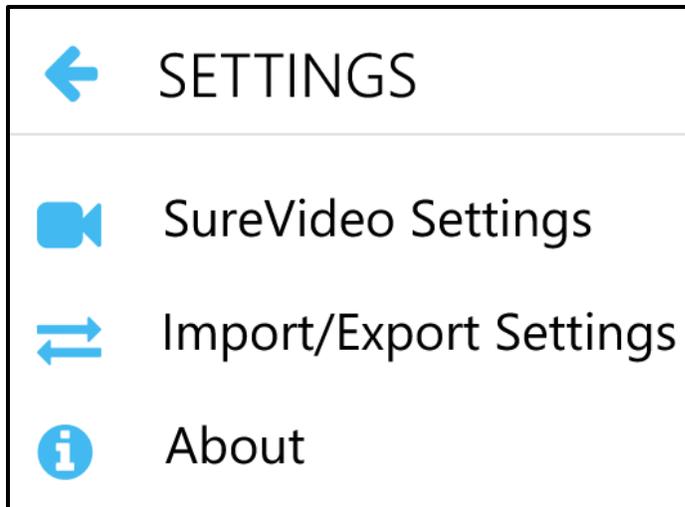
After successful download, click on the **.appxbundle** file to install and launch **SureVideo**.

Access SureVideo Settings

To access **SureVideo Settings**, follow these steps:

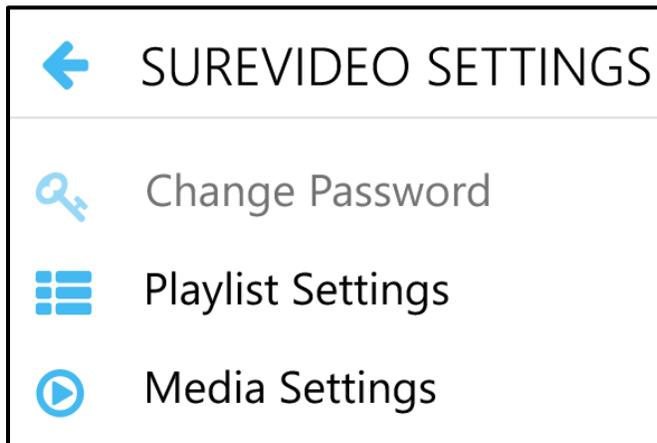
1. Launch **SureVideo**.
2. Click **SureVideo Home Screen** 5 times within 3 seconds to launch the password prompt.
3. On the password prompt, enter **SureVideo** default password as **0000** (four zeros). To change the password, see [Change Password](#).

On successful login, **SureVideo Settings** screen will appear.



SureVideo Settings

SureVideo Settings allows the admins to change the password, configure the playlist and media settings. The options available in **SureVideo Settings** are shown below:



Change Password

Password to access **SureVideo Settings** can be changed using **Change Password** option.

To change the Password, follow these steps:

1. Access **SureVideo Settings**.
2. On **Settings** screen, select **SureVideo Settings > Change Password**.
3. Enter the existing **Old Password**.
4. Enter the **New Password**.
5. Enter the **New Password** again in **Confirmation** field.
6. Click **Change** to complete.

Playlist Settings

Playlist in **SureVideo** refers to a list of video files that can be looped or played sequentially on the device.

- **Add Files** - Add video files from the **Videos** folder.



Note: Video files with extension **.mp4/.wmv/.3gp/.m4v/.mkv** can be added to the playlist.

- **Add URL** - Add URL's(Youtube/Host) which contains video.



Note: i. Only the video files which are saved in the **Videos** folder can be added to the **Playlist**.

ii. To edit or delete the **File /URL**, long press the **File/URL** and select **Edit** or **Delete**.

Caching of Hosted Videos

When the **Host URL** is included in the **Playlist Settings**, the videos will be played on **SureVideo Home Screen**. The played videos will get saved in the **Cache** folder of windows device. These videos can be played again on **SureVideo Home Screen** even when there is no internet connection.

Media Settings

The following options are available in **Media Settings**.

- **Show Media Control** - Enable or disable the media control. If enabled, these controls are visible when the videos are playing on **SureVideo Home Screen**.

The descriptions of **Media Controls** are given in the below table:

Controls	Descriptions
	Play
	Pause
	Seek bar
	Volume
	Cast to devices

- **Enable Full Screen** - Enable or disable videos playing in full screen.

Import/Export Settings

SureVideo's feature of **Import/ Export Settings** helps in configuring multiple devices with identical settings in a quick and easy way. It has following options:

- **Export to File** - If admins want to configure multiple devices with identical **SureVideo Settings**, they can use **Export to File** option to export the settings to a file which can be imported into other devices for auto configuration.
- **Import from File** - Use **Import from File** option to import **SureVideo Settings** file in a Windows 10 device.
- **Reset Settings** - **Reset Settings** option will reset all the settings to default.

Remotely install and push SureVideo settings and configure Screensaver settings

To remotely install and push **SureVideo** settings and configure screensaver settings, following steps have to be performed:

1. Getting started with **SureMDM**
2. Remotely install **SureVideo** application
3. Remotely push **SureVideo** settings
4. Remotely configure Screensaver settings

Getting started with SureMDM

To get started with **SureMDM for Windows**, follow these steps:

- Download **SureMDM Nix Agent** and enroll the device to **SureMDM Web Console**
- Login to [SureMDM Web Console](#)
- Approve the device in **SureMDM Web Console**.

Download SureMDM Nix Agent and enroll the device to SureMDM Web Console

SureMDM Nix Agent for Windows phones can be downloaded from 42Gears website.

- [Download SureMDM Nix Agent for Windows phone 1.0.2.0](#)



- Note:** i. Before downloading **SureVideo** for Windows, launch device **Settings** and search for **Developer Settings** and enable **Sideload apps** option.
- ii. If **Nix** setup file is downloaded using **Microsoft Edge**, rename the file from **nixagentwin.zip** to **nixagentwin.appxbundle** before installation.

To enroll the device to **SureMDM Web Console**, follow these steps:

1. Tap **.appxbundle** file to install and launch **Nix** application.
2. Tap **Nix** application.
Nix agent home screen appears.
3. Tap **Enroll Device**.
4. On **Access work or school** screen, tap **Connect / Enroll only in device management**.
5. Enter **Email Address** and **MDM Server URL**.
6. Enter the **Customer ID** and tap **Enroll**.
The device gets listed under **Unapproved** section of **SureMDM Web Console**.

Login to SureMDM Web Console

To login into **SureMDM Web Console**, follow these steps:

1. Launch browser.
2. Go to <https://suremdm.42gears.com> to access **SureMDM Web Console**.
3. On the **SureMDM** login page, enter the **User Name**, **Password** and tap **Login**.
SureMDM Web Console screen appears.

Approve the device in SureMDM Web Console

To approve a device, follow these steps:

1. Login to **SureMDM Web Console**.
2. Under **Device Groups** section, click **Unapproved** (Unapproved devices are indicated by a notification badge).
3. The Unapproved screen will have following details:
 - Device Name
 - Model
 - Platform
 - Last Connected

4. Select the device and click **Approve**.

The approved windows device will get added to the **Device List**.



Note: Devices can also be approved using **Preapproved** option. To automatically approve device(s), follow these steps:

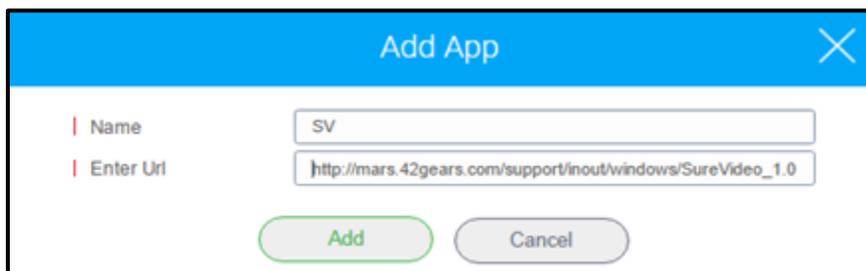
1. Login to **SureMDM Web Console**.
2. Under **Device Groups** section, click **Preapproved** option.
3. On **Preapproved Device** screen, select **Automatically approve all devices to complete**.

The approved device will get added to the **Device List**.

Remotely install SureVideo application

To remotely install **SureVideo** application on enrolled windows 10 phone device, follow these steps:

1. Login to **SureMDM Web Console**.
2. On **SureMDM Web Console**, click **Profiles**.
3. On **Profiles** screen, click **Windows > Add**.
4. On **Windows Profile** screen, click **Application Policy > Configure**.
5. Click **Add** and enter **Name** and **URL** of the application in **Add App** prompt.



6. Click **Add**.
7. Enter the **Profile Name**.
8. Click **Save**.

The newly created profile gets listed in the **Profiles** section.

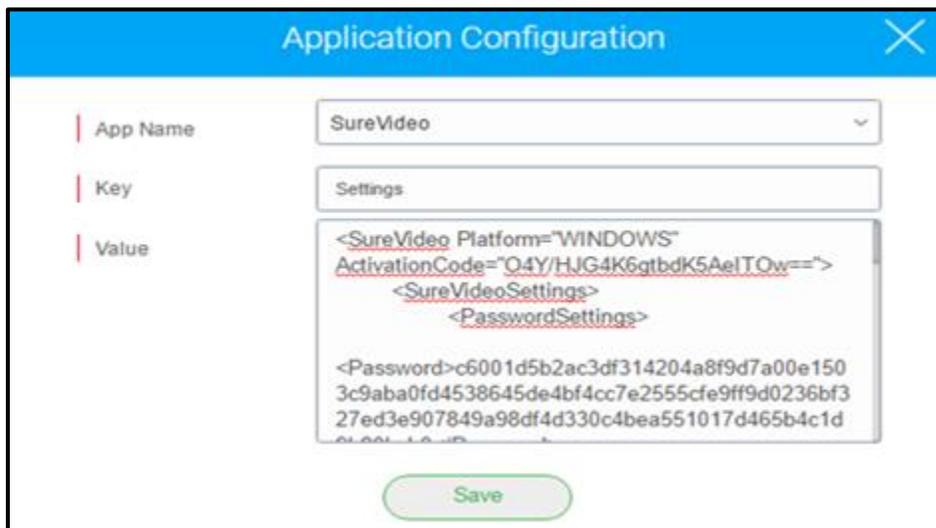
9. Go back to **Home** tab and select the windows device(s).
10. Click **Apply** to launch the **Apply Job To Device** prompt.
11. On **Apply Job To Device** prompt, select the profile and click **Apply** to complete.

Remotely push SureVideo settings

To remotely push **SureVideo** settings on enrolled windows 10 phone device, follow these steps:

1. Login to **SureMDM Web Console**.
2. On **SureMDM Web Console**, click **Profiles**.
3. On **Profiles** screen, click **Windows > Add**.
4. On **Windows Profile** screen, click **Configuration Policy > Configure**.
5. Click **Add** and enter **App Name**, **Key** and **Value** (SureVideo Settings) in **Application**

Configuration prompt:



The screenshot shows the 'Application Configuration' dialog box. The 'App Name' field is set to 'SureVideo'. The 'Key' field is set to 'Settings'. The 'Value' field contains the following XML configuration:

```
<SureVideo Platform="WINDOWS"
  ActivationCode="Q4Y/HJG4K6gtbdK5AelTOw==">
  <SureVideoSettings>
    <PasswordSettings>
      <Password>c6001d5b2ac3df314204a8f9d7a00e150
        3c9aba0fd4538645de4bf4cc7e2555cfe9ff9d0236bf3
        27ed3e907849a98df4d330c4bea551017d465b4c1d
        216011a1d1b
```

A green 'Save' button is located at the bottom of the dialog.

6. Click **Save**.
7. Enter the **Profile Name**.
8. Click **Save**.

The newly created profile gets listed in the **Profiles** section.

9. Go back to **Home** tab and select the windows device(s).

10. Click **Apply** to launch the **Apply Job To Device** prompt.
11. On **Apply Job To Device** prompt, select the profile and click **Apply** to complete.



Note: *SureVideo settings can be pushed to the windows device(s) only when **SureVideo** application is installed in the device.*

Remotely configure Screensaver settings

To remotely configure screensaver settings on enrolled windows 10 phone device, follow these steps:

1. Login to **SureMDM** Web Console.
2. On **SureMDM** Web Console, click **Profiles**.
3. On **Profiles** screen, click **Windows > Add**.
4. On **Windows Profile** screen, click **Periodic App Launch > Configure**.
5. Select **SureVideo** application from **Application** drop-down menu and enter the **Periodicity** in **minutes** to launch **SureVideo** app in a specified time interval.



6. Enter the **Profile Name**.
7. Click **Save**.
The newly created profile gets listed in the **Profiles** section.
8. Go back to **Home** tab and select the windows device(s) or group.
9. Click **Apply** to launch the **Apply Job To Device** prompt.
10. On **Apply Job To Device** prompt, select the profile and click **Apply** to complete.



Note: *Screensaver* settings can be pushed to the windows device(s) only when **SureVideo** application is installed in the device.

About SureVideo

SureVideo Version - Displays **SureVideo** version.

Activate - Option to activate **SureVideo** from trial version to licensed version.

Free Upgrades available till - Displays the date till which the user will receive free upgrades.

GUID - Unique reference number used as an identifier.

Mac (Wi-Fi) - Unique identifier assigned to network interfaces for communications on the physical network segment.

Deactivate License - Option to deactivate **SureVideo** license.