



SureVideo for Windows  
(Tablets / Desktop)

User Guide

Ver 1.0.19.0

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## Introduction

**SureVideo** transforms Windows 10 devices into a captivating Digital Signage Solution. It helps to convert desktops/laptops/tablets into a professional video-looping solution.

### Windows Versions Supported

- Windows 10

### Key Features

- Multiple Device Support
- Smart Video Looper
- Screensaver Mode
- Import and Export of settings file
- Remotely install and configure SureVideo Settings

## Getting Started

### Download SureVideo for Windows

**SureVideo** can be downloaded from **42Gears** website:

- [Download](#)



**Note:** Before downloading **SureVideo** for Windows, launch device **Settings** and search for **Developer Settings** and enable **Sideload apps** option.

### Launch SureVideo

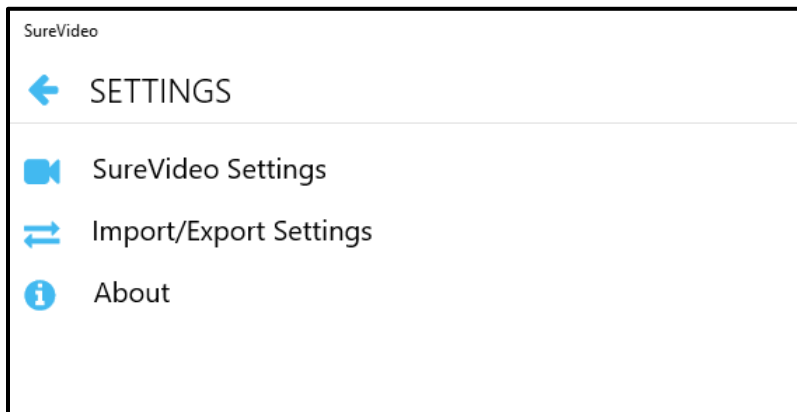
After successful download, click on the **.exe** file to install and launch **SureVideo**.

### Access SureVideo Settings

To access **SureVideo Settings**, follow these steps:

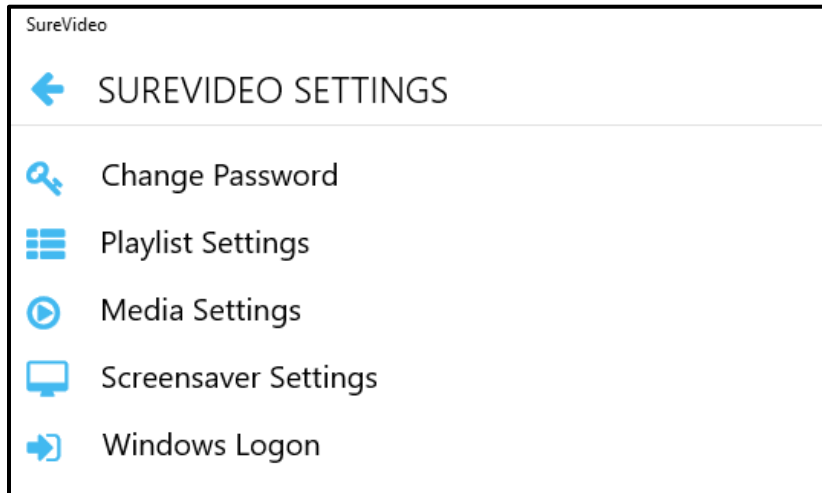
1. Launch **SureVideo**.
2. Click **SureVideo Home Screen** 5 times within 3 seconds to launch the password prompt.
3. On the password prompt, enter **SureVideo** default password as **0000** (four zeros). To change the password, see [Change Password](#).

On successful login, **SureVideo Settings** screen will appear.



## SureVideo Settings

**SureVideo Settings** allows the admins to change the password, configure the playlist, set screensaver and more. The options available in **SureVideo Settings** are shown below:



### Change Password

Password to access **SureVideo Settings** can be changed using **Change Password**.

To change the Password, follow these steps:

1. Access **SureVideo Settings**.
2. On **Settings** screen > **SureVideo Settings** > **Change Password**.
3. Enter the existing **Old Password**.
4. Enter the **New Password**.
5. Enter the **New Password** again in **Confirmation** field.
6. Click **Change** to complete.

### Playlist Settings

Playlist in **SureVideo** refers to a list of video files that can be looped or played sequentially on the device.

- **Add Files** - Add video files from the **Videos** folder.



**Note:** Video files with extension **.mp4/.wmv/.3gp/.m4v/.mkv** can be added to the playlist.

- **Add URL** - Add URL's(Youtube/Host) which contains video.

## Caching of Hosted Videos

When the **Host URL** is included in the **Playlist Settings**, the videos will be played on **SureVideo Home Screen**. The played videos will get saved in the **Cache** folder of windows device. These videos can be played again on **SureVideo Home Screen** even when there is no internet connection.



**Note:** i. Only the video files which are saved in the **Videos** folder can be added in the **Playlist**.






ii. To edit or delete the **File /URL**, right-click the **File/URL** and select **Edit** or **Delete**.

## Media Settings

The following options are available in **Media Settings**.

- **Show Media Control** - Enable or disable the media control. If enabled, these controls are visible when the videos are playing on **SureVideo Home Screen**.

The descriptions of **Media Controls** are given in the below table:

Controls	Descriptions
	<b>Play</b>
	<b>Pause</b>
	<b>Seek bar</b>
	<b>Volume</b>
	<b>Cast to devices</b>

- **Enable Full Screen** - Enable or disable videos playing in full screen.

## Screensaver Settings

**Screensaver Settings** in **SureVideo** allows a video to be set as a screensaver. It has following options:

- **Enable Screensaver** - Enables Screensaver option.
- **Screensaver Timeout** - Allows the user to set idle time period in minutes after which **SureVideo** launches and plays the specified video as a screensaver.

## Windows Logon Settings

When Windows device restarts, it prompts for **User Name** and **Password** to login. Admins can configure this **User Name** and **Password** in **Windows Logon** option so that the device auto-logs on restart without the prompt to enter login credentials.

## Import/Export Settings

**SureVideo's** feature of **Import/ Export Settings** helps in configuring multiple devices with identical settings in a quick and easy way. It has following options:

- **Export to File** - If admins want to configure multiple devices with identical **SureVideo Settings**, they can use **Export to File** option to export the settings to a file which can be imported into other devices for auto configuration.
- **Import from File** - Use **Import from File** option to import **SureVideo Settings** file in a Windows device.
- **Reset Settings** - **Reset Settings** option will reset all the settings to default.

## Remotely install and push SureVideo Settings

**SureVideo** can be installed and pushed remotely on **Windows 10** devices

(Desktops/Tablets/laptops) using **SureMDM Web Console**.

To remotely install and push **SureVideo** settings using **SureMDM Web Console**, following steps have to be performed:

1. Getting started with **SureMDM**
2. Remotely install **SureVideo** application on Windows devices
3. Remotely configure **SureVideo Settings** on Windows devices

### Getting started with SureMDM

To get started with **SureMDM for Windows 10**, follow these steps:

- Download, install and configure **SureMDM Nix Agent** on a Windows device
- Login to [SureMDM Web Console](#)

### Download, install and configure SureMDM Nix Agent on Windows device

#### Download

**SureMDM Nix Agent** for Windows can be downloaded from 42Gears console login page.

- [Download](#)

#### Install

To install **SureMDM Nix Agent** in the device, tap on the downloaded *nix\_installer\_win.exe* file.

**SureMDM Nix Agent Home Screen** appears.



## Configure SureMDM Nix Agent Settings

On **SureMDM Nix Agent Home Screen**, there are two options:

- **Settings** - Tap **Settings** to configure **Nix Agent Settings**
- **Mailbox** - Tap **Mailbox** to send/read/reply e-mails from the admin

### Settings

#### 1. Enable Nix Service

Tap this option to enable or disable **Nix Service**.

#### 2. Change Device Name

All enrolled devices in **SureMDM** Web Console can be named according to the requirement.

The devices will reflect in the console with the names specified using this option.

To change the **Device Name**, follow these steps:

1. On **SureMDM Nix Agent Home Screen**, tap **Settings**.
2. On **Settings** screen, tap **Change Device Name**.
3. Select one of these options to set as **Device Name**:

**Set Device Name Manually** - The device name is auto-populated in the box

**Use MAC Address**- MAC address of the device is auto-populated in the box

4. Tap **Set Device Name** to display the **Device Name** on the **SureMDM** Web Console.

#### 3. Account ID

**Account ID** is the identification number for the **SureMDM** account. Tap this option to change the **Account ID**.

#### 4. Server Path

The user has the option to change the **Server Path**. Tap this option to change **Server Path**.



**Note:** By default, the **Server Path** will be *suremdm.42gears.com*.

#### 5. **Device ID**

The **Device ID** generated by the **SureMDM** server is to identify the device.

#### 6. **Use https**

Tap this option to enable the use of **https** for secured connection.

#### 7. **Mailbox**

Select this option to show **Mailbox** on **SureMDM Nix Home Screen**.

#### 8. **Agent Version**

**Agent Version** option displays the version of installed **SureMDM Nix Agent**.

#### 9. **Back**

Return to the **SureMDM Nix Home Screen**.

### Login to SureMDM Web Console

To login into **SureMDM Web Console**, follow these steps:

1. Launch browser.
2. Go to <https://suremdm.42gears.com> to access **SureMDM Web Console**.
3. On the **SureMDM** login page, enter the **User Name**, **Password** and tap **Login**.

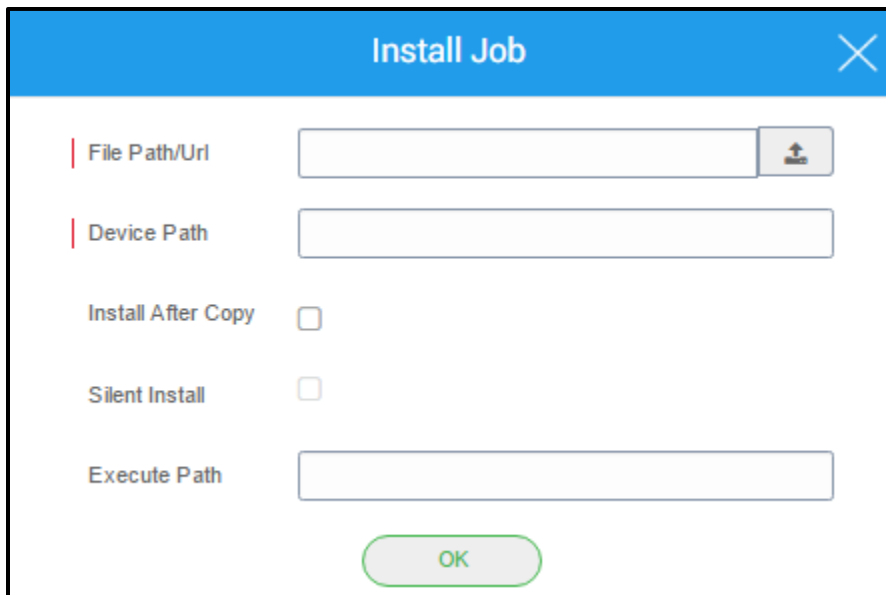
**SureMDM Web Console** screen appears.

### Remotely install SureVideo application on the Windows devices

To install **SureVideo** remotely on Windows device(s), follow these steps:

1. Login to the **SureMDM Web Console**.
2. On **SureMDM Home Screen**, click **Jobs**.
3. On **Jobs** screen, click **New Job**.
4. On **Select the OS** screen, select **Windows**.
5. On **Select Job Type** screen, select **Install Application**.

6. On **Configure Job** screen, enter the **Job Name** and click **Add**.
7. On **Install Job** prompt, enter the details:



**File Path/URL** - Browse and select the **SureVideo's exe** file from the system or if it is hosted online, type the **URL**.

**Device Path** - Enter the location on the device where the .exe file is to be saved.

**Install After Copy** - Select this option to not just copy the file but also install on the device.

**Silent Install** - Select this option to install applications silently on the device without user intervention.

**Execute Path** - Select this option to execute the file located on the specified path.

8. Click **OK**.

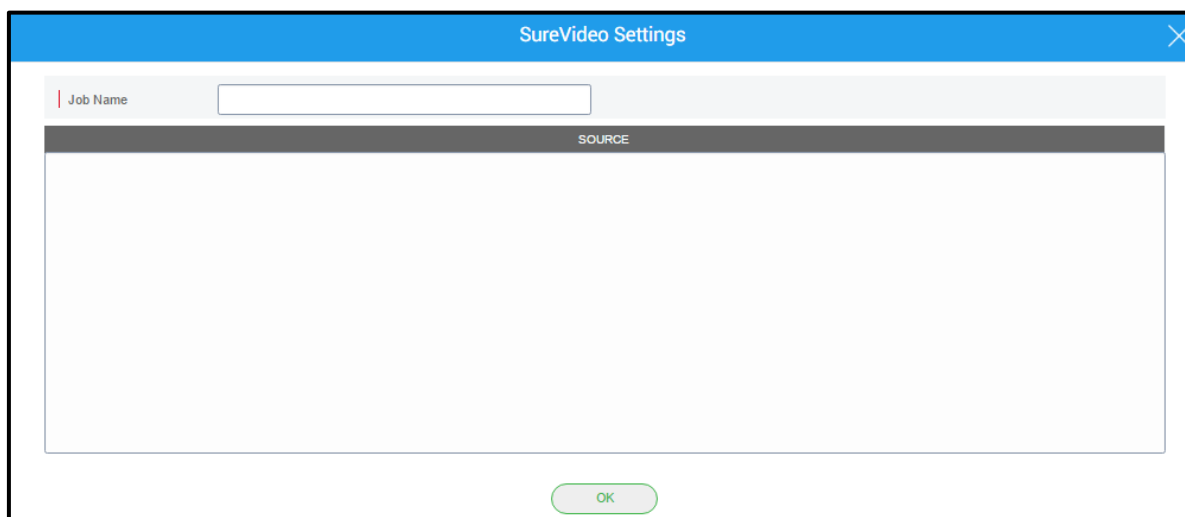
The newly created **SureVideo Installation** job will get listed on the **Jobs List**.

9. Select the **Windows** device(s) from **Device List**.
10. Click **Apply** to launch the **Apply Job To Device** prompt.
11. On **Apply Job To Device** prompt, select the **SureVideo** installation job and click **Apply** to complete.

## Remotely push SureVideo settings on Windows devices

To push **SureVideo Settings** remotely on Windows device(s), follow these steps:

1. Login to the **SureMDM Web Console**.
2. On **SureMDM Home Screen**, click **Jobs**.
3. On **Jobs** screen, click **New Job**.
4. On **Select the OS** screen, select **Windows**.
5. On **Select Job Type** screen, select **SureVideo Settings**.



6. On **SureVideo Settings** prompt, enter a **Job Name**.
7. Enter the XML code in **Source** box, make desired changes and click **OK**.  
The newly created **SureVideo Settings** job will get listed under **Jobs List**.
8. Select the **Windows** device(s) from **Device List**.
9. Click **Apply** to launch the **Apply Job To Device** prompt.
10. On **Apply Job To Device** prompt, select the **SureVideo** settings job and click **Apply** to complete.

## About SureVideo

**SureVideo Version** - Displays **SureVideo** version.

**Activate** - Option to activate **SureVideo** from trial version to licensed version.

**Free Upgrades available till** - Displays the date till which the user will receive free upgrades.

**GUID** - Unique reference number used as an identifier.

**Mac (Wi-Fi)** - Unique identifier assigned to network interfaces for communications on the physical network segment.

**Deactivate License** - Option to deactivate **SureVideo** license.