



SureLock for Windows

User Guide

Ver 2.34

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Introduction

SureLock transforms **Windows 7, Windows 8 and Windows 10** or later devices into dedicated purpose-specific devices or kiosks. With **SureLock**, admins can select and allow only approved applications/websites to run on Windows desktops or devices. Its password protected settings and comprehensive security features convert these devices into secured field devices, kiosks or digital signage at public places.

Windows Versions Supported:

- Windows 7
- Windows 8, 8.1
- Windows 10 or later

Key Features

- Restrict users to only allowed applications to run on the device
- Allows browsing of only allow-listed websites or URLs
- Auto-launch selected applications/websites at system startup
- Hide icon of an application/website on SureLock Home Screen
- Password protected lockdown settings
- Disables Home Button / Start Button
- Disables Windows 8 Start screen
- Customized wallpaper for SureLock Home Screen
- Auto-logon after device reboot
- Single Application Mode of allowed application/website
- Screensaver Settings
- Disables SureLock Taskbar Settings
- Import/Export SureLock Settings
- Keyboard Filtering and Configuration
- Disables Mouse Functions
- Easy Mass Deployment using Cloud

Getting Started

Download SureLock for Windows

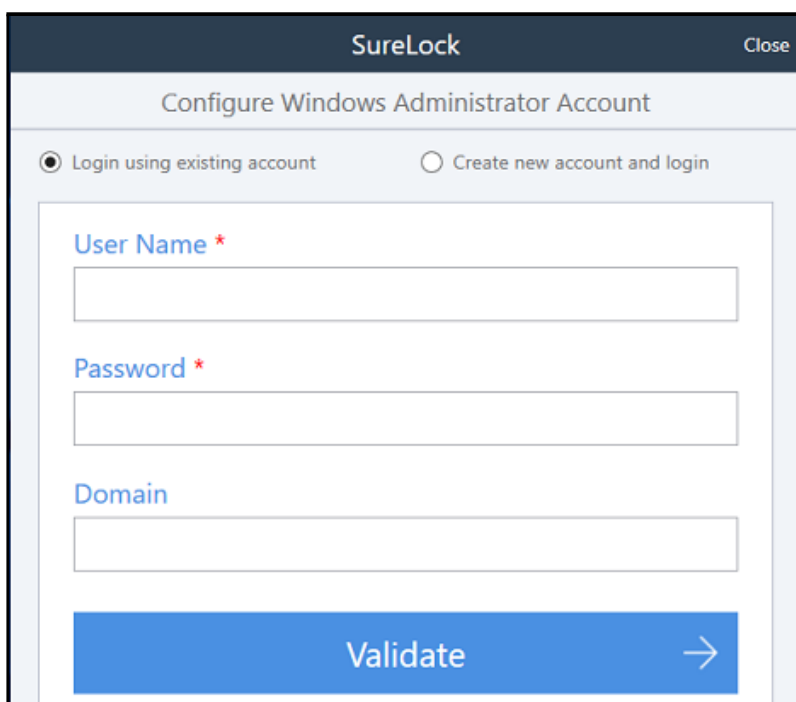
SureLock can be downloaded from **42Gears** website:

- [Download Trial](#)
- [Buy Full Version](#)

Launch SureLock

To launch **SureLock**, follow these steps:

1. Go to the desktop and tap **Start Kiosk**.
2. On **Configure Windows Administrator** Account prompt, select an option from the following:



- Login using an existing account
- or
- Create new account and login

Login using an existing account

On selecting **Login using existing account** option **User Name**, **Password** and **Domain** fields are auto-populated.

- a. Tap **Validate**.
- b. On **Miscellaneous Settings** prompt, select the options:
 - **Disable User Account Control** (UAC) prompt - Select this option if UAC prompt doesn't want to appear.
 - **Auto logon on Boot up** - Select this option if the user wants to auto login to **SureLock** on booting.
- c. Tap **Start Kiosk**.
- d. On reboot confirmation prompt, tap **Yes** to reboot the device.

On a successful restart, **SureLock** will load and **SureLock Home Screen** appears.

Create new account and login

- a. Enter **User Name**, **Password** and **Confirm Password**.
- b. Tap **Create User**.

A confirmation prompt appears on successful creation of username.

- c. On **Miscellaneous Settings** prompt, select the options:
 - **Disable User Account Control** (UAC) prompt - Select this option if **UAC** prompt doesn't want to appear.
 - **Auto logon on Boot up** - Select this option if the user wants to auto login to **SureLock** on booting.
- d. Tap **Start Kiosk**.
- e. On reboot confirmation prompt, tap **Yes** to reboot the device.

On a successful restart, **SureLock** will load and **SureLock Home Screen** appears.

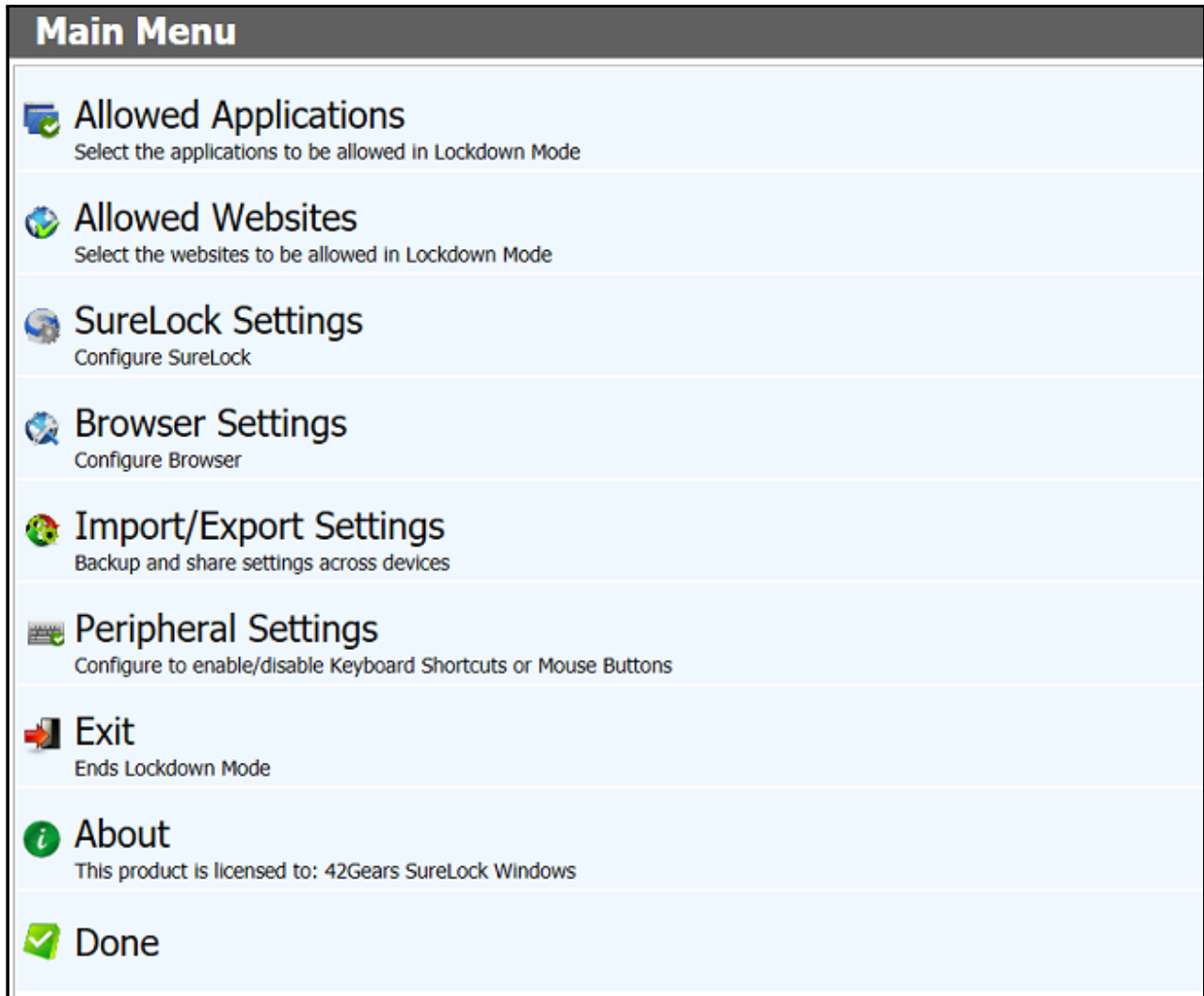
Access SureLock Settings

To access **SureLock Settings**, follow these steps:

1. Launch **SureLock**.

2. Tap **SureLock Home Screen** 5 times within 3 seconds to launch the password prompt.
3. On the password prompt, enter **SureLock** default password as **0000** (four zeros). To change the password, see [Change Password](#).

On successful login, **SureLock Main Menu** screen will appear.



Allowed Applications

Allowed Applications displays the list of approved applications which are available on **SureLock Home Screen**. This option allows the admins to add, edit or remove approved application(s).

Add Allowed Application

To add an allowed application(s), follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Allowed Applications**.
3. On **Allowed Application** screen, tap **Add Application** to launch **Application Information** prompt.

Application Information prompt has following customization options:

- **Application Name** - Name of the application
- **Path** - Browse for the application from the location
- **Parameter** - Specify if any parameters to be used
*Example - **k** for Kiosk browsing in Internet Explorer.*
- **Working Directory** - Browse the path of folder ready to run on **SureLock Home Screen** without error.
- **Icon** - Icon image for the allowed application
- **Launch at Startup** - Start the application as soon as **SureLock** loads
- **Hide Icon on Home Screen** - Hide the applications' icon on **Home Screen**
- **Run as Administrator** - Run the application as an administrator
- **Pin to taskbar** - Pin the application to the taskbar.

4. Tap **Add Application** to complete.

The allowed application(s) will get displayed on the **SureLock Home Screen**.

Edit Allowed Application

To edit details of an allowed application, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Allowed Applications**.
3. Select the application to edit the details from the **Allowed Applications** list.
4. Tap **Edit Application** to launch **Application Information** prompt.
5. Edit the required details and tap **Save** to complete.

Remove Allowed Application

To remove an allowed application from the **SureLock Home Screen**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Allowed Applications**.
3. Select the application to remove from the **Allowed Applications** list.
Tap **Remove Application**.
4. A confirmation prompt appears.
5. Tap **Yes** to complete.

Allowed Websites

Allowed Websites displays the list of websites that are approved and are available for the device users on the **SureLock Home Screen**. This option allows the admins to add, edit or remove the approved website(s).

Add an URL

To add an URL, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Allowed Websites**.
3. On **Allowed Websites** screen, tap **Add URL** to launch **Website Information** prompt.

Website Information prompt has following customization options:

- **Type** - URL Type (http/https/file)
- **URL** - Enter the URL
- **Display Name** - Enter the Display Name
- **Icon** - Icon image for the website. Select the Icon as **Favicon/ Default**.
- **Allow sub-domains** - Select this option if the user wants to allow all the sub-domains of the allowed URL. For example: If www.google.com is selected as the allowed URL, then allowing the sub-domains will provide access to all sites hosted under *.google.com such as maps.google.com, mail.google.com and so on.



Note: *Allow sub-domains* do not allow sites with same domain name but with different extensions such as google.co.in or google.co.uk. They will have to be allowed as a separate URL.

- **Allow Only This Page** – Select this option if the user wants to allow any specific webpage.



Note: *This option can be selected only when **Allow sub-domains** option is disabled.*

- **Set as Starting URL** - The selected URL will be set as Homepage and will automatically load on the launch of the **SureLock**.

- **Hide URL** - If **Hide URL** option is selected, the allowed URL will be hidden from the homepage but will not be blocked. This option becomes quite useful in case if admins don't want to directly launch the website but should be accessible when launched by other allowed sites.
- **Error Redirection** - Select this option to redirect any network error to this page. It allows you to display a custom error page if any site is down due to the network problem.



Note: Only one site can be set as **Error Redirection page** at a time.

4. Tap **Save** to complete.

The allowed URL will get displayed on the **SureLock Home Screen**.

Edit URL

To edit details of an URL, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Allowed Websites**.
3. Select the URL from the **Allowed Websites** list to edit the details.
4. Tap **Edit URL** to launch **Website Information** prompt.
5. Edit the required details and tap **Save** to complete.

Remove URL

To remove an URL from the **SureLock Home Screen**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Allowed Websites**.
3. Select the URL to delete from **Allowed Websites** list.
4. Tap **Remove URL**.

A confirmation prompt appears.

5. Tap **Yes** to complete.

Blocked Websites

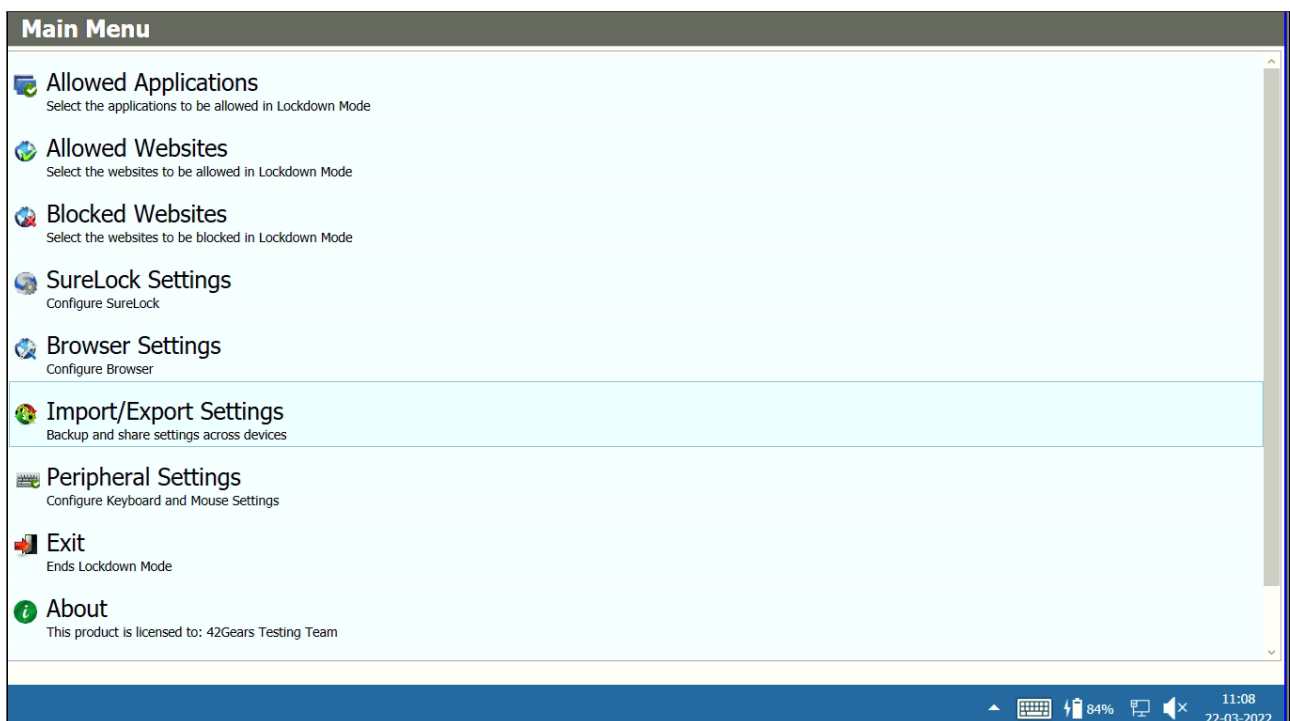
Use this option to block the users from accessing specific websites.

To block the websites, follow these steps:

1. Launch **SureLock**.
2. Access [SureLock Settings](#).
3. Go to **Browser Settings** and enable **Allow All Websites**.



Note: Once you enable **Allow All Websites** option then the Block **Websites** setting will appear on the SureLock Settings screen.



4. Go to **Blocked Websites** and click **Add URL**.
5. Select the **Type** (http/https/file).
6. Enter the URL that you want to block.
7. Enter the **Display Name** and click **Add**.

To block multiple websites, repeat the step nos 4 to 6.

SureLock Settings

SureLock Settings offers features to customize and personalize **SureLock Home Screen**. It also has inbuilt features for advance lock down of Windows device like disabling hardware buttons and single application mode.

Display Settings

Display Settings in **SureLock Settings** includes features which help in customizing and personalizing **SureLock Home Screen**.

Customize Wallpaper

To set wallpaper and change wallpaper size for **SureLock Home Screen**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Wallpaper**.
4. On **Select Wallpaper** prompt, browse and select the image for wallpaper.
5. Tap **OK** and go back to **SureLock Settings** screen.
6. On **SureLock Settings** screen, tap **Wallpaper Size**.
7. Select from the given size options:
 - None
 - Uniform
 - UniformToFill
 - Fill
8. Tap **OK** to complete.

Customize Icons

To customize icons in **SureLock Home Screen**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Icon Size** and select from following options:

- Small (50%)
- Medium (100%)
- Large (200%)
- Extra Large (400%)
- Custom

4. Go back to **SureLock Settings** and select **Allow Icon Relocation** if the user wants to allow relocation of icons on the **SureLock Home Screen**.

Font

To customize fonts for **SureLock Home Screen**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Font** and enter the following details:
 - Font Family
 - Font Size
 - Font Color
4. Tap **OK** to complete.

SureLock Settings

SureLock Settings allow the admins to advance lock down the device. There are options to disable hardware buttons, disable launching of unapproved applications through allowed applications and change access settings.

Change Password

The default password to access **SureLock Settings** is **0000** (four zeros). To change the default password to a new one, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Change Password**.

4. On **Change Password** prompt, enter **Old Password**, **New Password** and **Confirmation**.
5. Tap **Change Password** to complete.

Number of Taps

SureLock Settings password prompt by default can be launched with 5 taps on the screen.

Number of Taps option allows admins to change this default **5 taps** to a desired number of taps.

Watchdog Service

There are times when allowed applications have options to launch an unapproved application. Enabling **Watchdog Service** will restrict the user from launching any other application through the approved application.

To enable **Watchdog Service**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Watchdog Service**.
4. Tap **Done** to complete.

Volume Control

Volume Control allows admins to configure the volume settings of the device.

To configure the volume settings, follow these steps:

1. Access **SureLock Settings**.
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Volume Control**.
4. Configure the following settings and click **Done**.
 - **Enable Volume Buttons** - Use this option to enable/disable the volume buttons
 - **Enable Mute Button** - Use this option to enable/disable the mute button
 - **Minimum Volume** - Enter the desired minimum volume level
 - **Maximum Volume** - Enter the desired maximum volume level

Brightness Control

Brightness Control allows admins to adjust the brightness level of the device. Use this option to enable/disable the brightness control option.

Disable Volume Buttons

When the device is locked down to only allowed applications, the user can use hardware keys of the device like Power, lock or volume buttons to break the lockdown.

To disable **Volume Buttons**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap and enable **Disable Volume Buttons**.
4. Tap **Done** to complete.

Enable Diagnostic Log

Diagnostic Log once enabled will maintain a log of every instance when the device user tries to launch an unapproved application or website.

To enable **Diagnostic Log**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Enable Diagnostic Log**.
4. Tap **Done** to complete.



Note: The **Diagnostic Log** will be saved in **C: drive** with the file name as **SureLock_DiagnosticsLog**.

Enable Double Click

Select this option to launch the allowed applications/websites on double click.

Require a password on wakeup

Select this option to force admins to enter the password when the device wakes up from sleep mode.

Timeout Settings

Timeout Settings offers a range of features which can be used to configure time-based lockdown and control device behavior like preventing the device from suspending or redirection on idle timeout. This feature also allows the admins to enable prevent suspend, schedule it or customize Power buttons and lids (for laptops) actions with different functions.

Prevent Suspend Mode

To keep the device screen always **ON** when **SureLock** is running, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Timeout Settings**.
4. On **Timeout Settings** screen, select **Prevent Suspend Mode**.
5. Tap **Done** to complete.

AC Power Prevent Suspend

To keep the device screen always **ON** when **SureLock** is running and **AC Power** is plugged in, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Timeout Settings**.
4. On **Timeout Settings** screen, select **AC Power Prevent Suspend**.
5. Select **AC Power Prevent Suspend** and tap **Done**.

Schedule Prevent Suspend Mode

To schedule **Prevent Suspend Mode** on specific days or time, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Timeout Settings**.
4. On **Timeout Settings** screen, tap **Schedule Prevent Suspend Mode**.

5. Tap **Schedule Prevent Suspend Mode** to enable following options:

Start At - Enter start time for **Prevent Suspend Mode**

End At - Enter end time for **Prevent Suspend Mode**

Days of the Week - Select the days to schedule **Prevent Suspend Mode**

6. Tap **Done** to complete.



Note: This feature is supported only on certain Windows devices which supports wake timers. If the feature is not supported, **Schedule Prevent Suspend Mode** option will be grayed out.

Power Button and Lid

Lid Close Action

This option is for the users who are using **SureLock** on devices which have lids like laptop.

You can configure lid close actions with functions like **Sleep**, **Hibernate** and **Shutdown**.

To configure lid close action in **SureLock**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Timeout Settings**.
4. On **Timeout Settings** screen, tap **Lid Close Action**.
5. On **Lid Close Action** prompt, select from the following options:
 - Do Nothing
 - Sleep
 - Hibernate
 - Shutdown
6. Tap **OK** to complete.



Note: **Lid Close Action** option is applicable only for laptops.

Power Button Action

With **SureLock**, the user can configure power button with actions like **Sleep**, **Hibernate** and **Shutdown**.

To configure power button actions in **SureLock**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**
3. On **SureLock Settings** screen, tap **Timeout Settings**.
4. On **Timeout Settings** screen, tap **Power Button Action**.
5. On **Power Button Action** prompt, select from the following options:
 - Sleep
 - Hibernate
 - Shutdown
6. Tap **OK** to complete.

Sleep Button Action

With **SureLock**, the user can configure sleep button with actions like **Sleep**, **Hibernate** and **Shutdown**.

To configure sleep button action in **SureLock**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Timeout Settings**.
4. On **Timeout Settings** screen, tap **Sleep Button Action**.
5. On **Sleep Button Action** prompt, select from the following options:
 - Do Nothing
 - Sleep
 - Hibernate
 - Shutdown
6. Tap **OK** to complete.

Idle Timeout

Select **Idle Timeout** option to redirect the device screen automatically to **SureLock Home Screen** on inactivity.

To enable and set **Idle Timeout** in **SureLock**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Timeout Settings**.
4. On **Timeout Settings** screen, tap **Idle Timeout**.
5. On **Idle Timeout** prompt, enter the time in **seconds** or **minutes**.
6. Tap **OK** to complete.



Note: The default **Idle Timeout** set for the device will be **10 minutes**.

Idle Timeout Application/Website

Select **Idle Timeout Application/Website** option to redirect the device screen automatically to an application/website instead of **SureLock Home Screen** on inactivity.

To set an **Idle Timeout Application/Website** in **SureLock**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Timeout Settings**.
4. Tap **Idle Timeout Application/Website** to launch a prompt with a list of all Allowed Applications/Websites.
5. Tap the application/website to use as **Idle Timeout Application/Website**.
6. Tap **Close** to complete.

SureLock Analytics

SureLock Analytics once enabled will keep time-stamped record of applications/websites used inside **SureLock**.

SureLock Analytics feature has following options:

- **Export Analytics Data** - Exports the analytics data in .csv format.
- **Clear Analytics Data** - Clears all stored analytics data.

To schedule the export **SureLock Analytics Data**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **SureLock Analytics**.
4. On **SureLock Analytics** screen, enable **Schedule Export**.
5. Tap **Export At** and specify a time and then tap **Done**.
6. Tap **Days of the week** and select the days from the list and tap **Done**.
7. On **SureLock Analytics** screen, select **Clear Analytics Data After Export** to clear the analytics data after export.
8. Tap **Done** to complete.

Taskbar Settings

SureLock Taskbar is similar to **Windows Taskbar** that docks the open applications at bottom of the screen and also display date, time, volume, network strength, battery, app tray and onscreen keyboard. This feature is very helpful if there are multiple applications allowed and have to toggle between those applications.

Taskbar Settings has following options:

- **SureLock Taskbar** - Enables the settings for the **SureLock** taskbar.
- **Network Settings** - Enable /Disable the network settings (Wifi/Mobile/Airplane Mode settings).
- **Use small taskbar buttons** - Select this option for the buttons to appear small on the taskbar.
- **Use Wide Taskbar buttons** - Select this option for the buttons to appear wide on the taskbar.
- **Auto-hide the taskbar** - Select this option to autohide the **SureLock taskbar**.

- **Show Tooltip** - Select this option to show the tool tip on the taskbar.
- **Shutdown** - Select this option to shut down the device from the **SureLock** taskbar.
- **Log Off** - Select this option to log off the device from the **SureLock** taskbar.
- **Reboot** - Select this option to reboot the device from the **SureLock** taskbar.
- **Notifications** - Select this option to show notification in the **SureLock** taskbar.
- **Configure Taskbar Color** - Select this option to configure the color for the **SureLock** taskbar.
- **Configure Touch Keyboard** - Users can select the touch keyboard/on-screen keyboard in this option.
- **Focus Tracking** - This option allows the applications to automatically resize when the touch keyboard appears.



*Note: **Focus Tracking** option will appear only when the user selects touch keyboard in **Configure Touch Keyboard** section.*

Single Application Mode

Single Application Mode refers to device mode when the Windows device runs only one allowed application/website all the time.

To enable **Single Application Mode**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **SureLock Settings**.
3. On **SureLock Settings** screen, tap **Single Application Mode**.
4. On **Single Application Mode Settings** screen, tap **Single Application Mode** option.
5. Tap **Done** to complete.



***Note:** This feature can be enabled only if one application/website is allowed on the **Surelock Home Screen**. If the **Single Application Mode** application requires another application to run and has to be allowed, then enable **Hide Icon on Home Screen** option to hide the application. For details, see [Add Allowed Application](#).*

Screensaver Settings

Use **Screensaver Settings** option to add an image or webpage as a screensaver. This setting has following options:

- **Enable Screensaver** - Enables screensaver option
- **Use System Wallpaper** - Uses wallpaper of the device as the screensaver
- **Select Screensaver Media or Webpage** - Allows the user to browse and select an image / enter webpage URL for the screensaver
- **Screensaver Timeout** - Allows the user to enter the time in seconds or minutes
- **Shuffle Playlist** - Select this option to play the screensaver media in random order



Note: The default time of inactivity for the screensaver to appear is 10 minutes.

Browser Settings

Browser Settings in SureLock for Windows helps an admin create kiosk browsing environment for the device users and make them apt for deployments as public web kiosks or as field devices for mobile workforce.

Navigate to **SureLock Settings > Browser Settings** and you will find the following options:

Display Settings

- **Show Title Bar** - Select this option to display title bar containing title or URL.
- **Show Load Progress** - Select this option to display the progress bar on page loading
- **Show Navigation URL** - Select this option to display URL instead of the page title in the title bar.
- **Show Toast Message - Toast Messages** are small notification pop-ups which appear on the screen notifying the users. Once **Show Toast Message** is selected, **SureLock** will notify the user with a toast message when any unallowed website is accessed.
- **Show Security Warnings** - Select this option to notify the user on security while accessing unapproved websites.
- **Full Screen Mode** - Select this option to enable full screen.
- **Enable Toolbars** - Select this option to enable toolbars on the browser
- **Enable Zoom** - Select this option to enable the Zoom option
- **Default Zoom Level** - Select and set the desired **Zoom Level** to view the web page.

Browser Preferences

- **Allow All Websites** - Select this option to allow the users to access all websites.
- **Detect Network Connection** - Select this option to reload the webpages automatically when a network connection is established.
- **Allow Tabbed Browsing** - Select this option to allow multiple tabs in the single browser.

- **Maximum Number of Tabs** - Enter the value for **Number of tabs** to be allowed in the browser.
- **Browser Agent** - Use this option to select a browser agent such as Mozilla, Windows NT, and more.

Privacy Settings

- **Save Password** - Use this option to save password on sites that require login credential.
- **Clear Cache and Cookies** - Use this option to remove cache pages and cookies data that are stored on the device.
- **Clear Cache and Cookies On Exit** - Use this option to remove cache pages and cookies data when you exit from the browser.
- **Enable Context Menu** - Select this option to enable **Context Menu** (menu appears on right-click or tap and hold).

Context Menu Settings

- **Context Menu Items** - **Context Menu** settings has the following items. These items can be added or removed from the Context Menu.
 - **Refresh** - Reloads the current page
 - **Stop** - Stops loading the current page
 - **Back** - Navigates to the previous page
 - **Forward** - Navigates to the next page
 - **Home** - Navigates to the Home page



Note: The maximum number of tabs allowed in the browser is 8.

Import/Export Settings

If there are multiple **Windows** devices that have to be configured with identical **SureLock Settings** for deployment, **Import/Export Settings** can make the configuration process quick and easy. One device can be configured with the optimal lockdown settings and these settings can be exported either through cloud or file to other devices for instant setup/cloning of devices with the same settings.

Export Settings

Export Settings allows lockdown settings to be exported either to cloud or file which can be imported into other devices for instant setup.

Export to File

To export settings to a file, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Import/Export Settings**.
3. On **Import/Export Settings** screen, tap **Export to File**.
4. On **Export Settings** prompt, browse and select the location for the file to save and tap **OK**.

On successful export of **SureLock Settings**, the admins get a notification with the location of the saved file.

5. Tap **Done** to complete.

Export to Cloud

If admins do not want to save the exported settings in an external storage device, the settings can be exported to the cloud.

To export settings to the cloud, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Import/Export Settings**.
3. On **Import/Export Settings** screen, tap **Export to Cloud**.

4. On **Export Settings To Cloud** screen, select from the following options:
 - **Create New Cloud ID** - The settings will get exported to the cloud and **Cloud Id** will be generated. Tap **Copy to Clipboard** to copy the Cloud Id to the clipboard.

or

- **Use Existing Cloud ID** – Once this option is selected, it will display all the existing **Cloud IDs**. Select or enter the desired Cloud Id and tap **Export** to complete.



Note: *Clear History* will remove all the **Cloud IDs** from the **History** list.

Import Settings

Import Settings allows exported lockdown settings to be imported either from cloud or file for instant **SureLock Settings** setup.

Import from File

To import **SureLock Settings** from a file, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Import/Export Settings**.
3. On **Import/Export Settings** screen, tap **Import From File**.
4. On **Import Settings** prompt, browse and select the settings file to import and tap **OK**.
A confirmation message appears on the successful import of **SureLock Settings** file.
5. Tap **Done** to complete.

Import from Cloud

To import **SureLock Settings** from the cloud, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Import/Export Settings**.
3. On **Import/Export Settings** screen, tap **Import From Cloud**.
4. On **Import Settings from Cloud** screen, enter the **Cloud ID** and tap **Import** or select the Cloud ID from the **History** and tap **Import**.

A confirmation message appears on the successful import of **SureLock Settings** file.

5. Tap **OK** to complete.

Reset Settings

To reset **SureLock Settings**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Import/Export Settings**.
3. On **Import/Export Settings** screen, tap **Reset Settings**.
4. On **Reset Settings** prompt, tap **Yes** to continue.



*Note: **Reset Settings** option will reset all settings including **Allowed Application / Website list**.*

Automatic Import

If **SureLock Settings** for deployed **Windows** devices have constant updates, admins can set auto-import of settings using **Automatic Import** feature. Admins can set a source (Cloud/file) for **SureLock** to import the settings and they can also mention a specific periodic intervals for **SureLock** to check for any updates to import.

Enable Automatic Import

To enable periodic automatic import of **SureLock Settings** from a Cloud/file, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Import/Export Settings**.
3. On **Import/Export Settings** screen, tap **Enable Automatic Import**.
4. Tap **Auto Import From** and select **From File** or **From Cloud**.
5. If **From File** option is selected, browse and select the file to be imported.
6. If **From Cloud** option is selected, enter the **Cloud ID** or select the **Cloud ID** from **History**.
7. On **Import/Export Settings** screen, tap **Periodically Check** option and enter the value in minutes.

SureLock will periodically check for automatically import settings from the specified file/cloud.



Note: The default time of periodically check is 10 minutes.

Advanced Settings

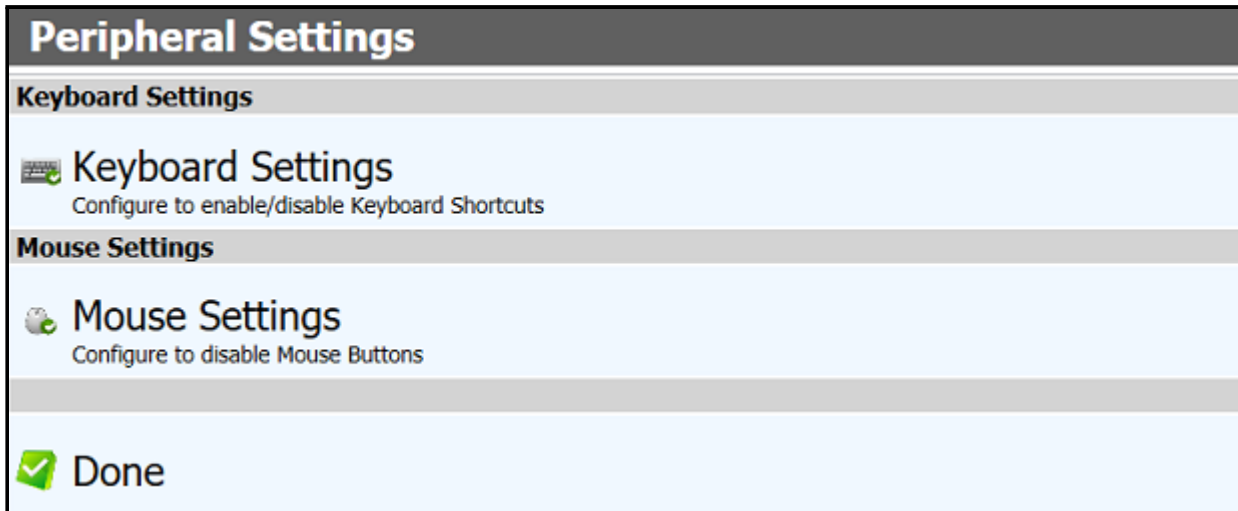
Advanced Settings option will configure advanced features on **Import/Export Settings**.

Export Activation Code

If **Export Activation Code** is enabled, while exporting the settings to the file, the activation code of the SureLock will be included in the settings file in encrypted format.

Peripheral Settings

Peripheral Settings allows the admins to block key combinations, configure keyboard shortcuts and mouse.



Keyboard Settings

With **SureLock**, admins can block key combinations, configure keyboard shortcuts if there is a keyboard connected to the device. There are options to create and block multiple key combinations and also to configure shortcuts.

Configure Keyboard Filtering

To block key combinations in **SureLock**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Peripheral Settings**.
3. On **Peripheral Settings** screen, tap **Keyboard Settings**.
4. On **Keyboard Settings** screen, tap and select **Keyboard Filtering**.
5. On **Keyboard Settings** screen, tap **Configure Keyboard Filtering**.
6. On **Keyboard Filtering Configuration** screen, tap **Add Key**.
7. On **Keyboard Filtering** prompt, tap **Existing Key** tab.
8. Tap **Key** drop-down menu, to select a key.
9. Select the Function keys from the following:

- Ctrl
- Alt
- Shift
- Windows

10. Tap **Add** to complete.

Configure Keyboard Filtering

To block a key combination which includes a key not listed in the **Existing Key** tab, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Peripheral Settings**.
3. On **Peripheral Settings** screen, tap **Keyboard Settings**.
4. On **Keyboard Settings** screen, tap and select **Keyboard Filtering**.
5. On **Keyboard Settings** screen, tap **Configure Keyboard Filtering**.
6. On **Keyboard Filtering Configuration** screen, tap **Add Key**.
7. On **Keyboard Filtering** prompt, tap **Custom Key** tab.
8. Under **Custom Key** tab, enter the following details:
 - **Name** - Name of the key
 - **Scan Code** - Hexadecimal code of the key
9. Once key details entered, select the Function keys from the following:
 - Ctrl
 - Alt
 - Shift
 - Windows
10. Tap **Add** to complete.

Configure Keyboard Shortcuts

To create a new shortcut key for the application, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Peripheral Settings**.
3. On **Peripheral Settings** screen, tap **Keyboard Settings**.
4. On **Keyboard Settings** screen, tap **Configure Keyboard Shortcuts**.
5. On **Keyboard Shortcuts Configuration** screen, tap **Add Key** (this works when applications are allowed in **SureLock**)
6. On **Keyboard Shortcut** prompt, select the option from the following:
 - Existing Key – Create a shortcut with the basic function keys
 - Custom Key – Create a shortcut with the desired combination of keys.

Existing Key

- a. Select the desired functional key from **Key** drop-down menu.
- b. Select the desired **Modifier**.
- c. Select the **Application** for which shortcut key to be configured.

Custom Key

- a. Enter the **Name** of the shortcut key.
- b. Enter the **Scan Code** (value should be in Hexadecimal).
- c. Select the desired **Modifier**.
- d. Select the Application for which shortcut to be configured.

7. Tap **Add** to complete.

The newly created shortcut key will get listed in **Keyboard Shortcuts Configuration** screen.



Note: The user has the option to edit and remove the shortcut keys using **Edit Key** and **Remove Key**.

Mouse Settings

Mouse Settings offers features to disable specific functions of the mouse such as **Right Click** and **Scroll**.

Block Right Mouse Button

To disable **Right Mouse Button** while using **SureLock**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Peripheral Settings**.
3. On **Peripheral Settings** screen, tap **Mouse Settings**.
4. On **Mouse Settings** screen, Select **Block Right Mouse Button**.
5. Tap **Done** to complete.

Block Mouse Wheel Scroll

To disable **Mouse Wheel Scroll** while using **SureLock**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Peripheral Settings**.
3. On **Peripheral Settings** screen, tap **Mouse Settings**.
4. On **Mouse Settings** screen, **Block Mouse Wheel Scroll**.
5. Tap **Done** to complete.

SureLock Windows API

Following **SureLock Windows API** commands can be executed using command prompt:

SureLock API	Syntax	Description
Launch SureLock	SureLockAPI.exe Start 0	Launch SureLock without reboot
	SureLockAPI.exe Start 1	Launch SureLock with reboot
Exit SureLock	SureLockAPI.exe Exit <admin password> 0	Exit SureLock without reboot
	SureLockAPI.exe Exit <admin password> 1	Exit SureLock with reboot
Refresh	SureLockAPI.exe Refresh	Refreshes SureLock Homescreen
Reset Password	SureLockAPI.exe ResetPassword <Passcode CodeReceivedFromTechSupport>	Reset the password eg: SureLockAPI.exe ResetPassword RIQMFE LOL0AF56146SSY
Disable SureLock Analytics	SureLockAPI SureLockAnalytics 0	Disable SureLock analytics option
Enable SureLock Analytics	SureLockAPI SureLockAnalytics 1	Enable SureLock analytics option
Export SureLock Analytics	SureLockAPI SureLockAnalytics 2	Exports SureLock analytics data in .csv format
Launch Network Settings	SureLockAPI NetworkSettings 0	Launch the Network Settings to configure a network

To execute the **API** commands, follow these steps:

1. Open **Command** prompt in Administrator mode.
2. Navigate to the folder where **SureLock** is installed.

Example: C:\Program Files\SureLock.

3. Enter the appropriate command given under **Syntax**.

Exit SureLock

To exit **SureLock**, follow these steps:

1. Access [SureLock Settings](#).
2. On **Main Menu** screen, tap **Exit**.
3. On **Exit SureLock** prompt, tap **Yes** to end the lockdown and Sign out from the account.

About SureLock

About SureLock has following details:

- **SureLock Version** - Displays the version installed
- **Activate License** - Option to activate **SureLock**
- **Free Upgrade available till** - Displays date till which free upgrades for **SureLock** are available
- **GUID** - Unique number used as an identifier in computer software
- **MAC (Wi-Fi)** - Unique identifier assigned to WiFi by the network
- **MAC (Bluetooth)** - Unique identifier assigned to Bluetooth by the network
- **Preferred Activation ID**- Select the **Activation ID** if there is more than one ID
- **Deactivate License** - Option to deactivate **SureLock**